Kisi hardware & software Overview

Explore our products
and software plans.

Product overview

Hardware

Reader	Reader Pro ^{KD–RP2}	Kisi Reader Pro - Card / phone reader for in- and outdoor

Controllers	Controller Pro ^{KD–CP2} Controller Pro ^{KD–CP2–PCB} Wiegand board ^{KD–WB1}	Connects up to 4 doors Connects up to 4 doors PCB ONLY (Trove version) Connects up to 4 Wiegand readers (Controller Pro 2 needed)

Troves	Altronix ^{T1KE3F4} Altronix ^{T1KE3F8} Altronix ^{T2KE33F16}	4 Door Trove (bought through Altronix distributor) 8 Door Trove (bought through Altronix distributor) 16 Door Trove (bought through Altronix distributor)

NFR	Evaluation Kit ^{KD–DU}	Kisi Evaluation Kit

Credentials	Kisi Pass Black ^{KC–PB–50} Kisi Pass White ^{KC–PW–50} Kisi Tag ^{KC–PC–50} Kisi Fob ^{KC–F–50}	50 pcs – NFC enabled 128bit AES encrypted 50 pcs – NFC enabled 128bit AES encrypted 50 pcs – NFC enabled 128bit AES encrypted 50 pcs – NFC enabled 128bit AES encrypted

Software

Door licenses	Kisi Standard ^{RKS–DL–300–1Y}	Kisi Door License Standard Up to 250 users, 2 admins
	Kisi Pro ^{RKP–DL–400–1Y}	Kisi Door License Pro Unlimited users, 5 admins
	Kisi Pro+ ^{RKPP–DL–500–1Y}	Kisi Door License Pro+ Unlimited users, admins & integrations
	Kisi Enterprise ^{RKE–DL–XYZ–1Y}	Kisi Door License Enterprise Customized offering
Add-ons	*License add-ons available* *See page 2*	

Software plans

Standard

Ideal for small businesses looking for an easy-to-use, cloud-based dashboard that can scale with the company.

Pro

Recommended for growing and membership-based businesses looking for an intuitive, remotely managed dashboard and occupancy analytics.

Pro+

Suitable for medium to large growing businesses looking for a user-friendly, cloud-based dashboard, integrated security operations, and workplace analytics.

Enterprise

Perfect for large, established companies looking for a robust yet customized cloud-based access control solution tailored to their business needs.

Add-ons

Onboarding package	Standard	Professional	Professional	Enterprise
Badges in Apple Wallet	🟥	🟥	🟦	🟦
Intrusion detection	🟦	🟦	🟩	🟩
Elevator access	🟦	🟦	🟦	🟦
Anti-passback	🟥	🟦	🟦	🟦
Door monitoring	🟦	🟦	🟦	🟦
Badge printing	🟥	🟥	🟦	🟩
Custom hosting	🟥	🟥	🟥	🟦
Custom integrations	🟥	🟥	🟥	🟦
Custom occupancy or data reporting	🟥	🟥	🟥	🟦

🟩 ADD-ON INCLUDED   🟦 ADD-ON AVAILABLE   🟥 ADD-ON UNAVAILABLE

Software plans

	Standard	Pro	Pro+	Enterprise
Management				
Administrators	2	5	Unlimited	Unlimited
Places	2	10	Unlimited	Unlimited
Users	250	Unlimited	Unlimited	Unlimited
Integrations	2	5	Unlimited	Unlimited
• Directories	🟩	🟩	🟩	🟩
• Coworking	🟥	🟩	🟩	🟩
• Video surveillance	🟥	🟩	🟩	🟩
• Fitness	🟥	🟩	🟩	🟩
• Visitor systems	🟥	🟩	🟩	🟩
• Identity	🟥	🟥	🟩	🟩
• SCIM	🟥	🟥	🟩	🟩
• Other	🟥	🟩	🟩	🟩
Access sharing	🟩	🟩	🟩	🟩
Custom roles + permissions	🟥	🟥	🟥	🟩
Place analytics & reporting				
Occupancy data	🟥	🟩	🟩	🟩
User activity	🟥	🟩	🟩	🟩
Heatmap	🟥	🟩	🟩	🟩
Reports	🟥	🟩	🟩	All + tailored reports
Support & onboarding				
Kisi support	24/7	24/7	24/7	24/7
Priority support	🟥	🟥	🟩	🟩
Enterprise onboarding	🟥	🟥	🟥	🟩
Premium support	🟥	🟥	Dedicated customer success manager	Dedicated customer success manager
Compliance requests	🟥	🟥	🟥	🟩
Restrictions				
Anti-passback	🟥	🟦	🟦	🟦
Time-based restrictions	🟩	🟩	🟩	🟩
Device restrictions	🟩	🟩	🟩	🟩
Nearfield restrictions	🟩	🟩	🟩	🟩
Locations restrictions	🟩	🟩	🟩	🟩
In-and-Out tracking	🟩	🟩	🟩	🟩

🟩 ADD-ON INCLUDED   🟦 ADD-ON AVAILABLE   🟥 ADD-ON UNAVAILABLE

Software plans

	Standard	Pro	Pro+	Enterprise
Credentials & user authentication				
Card access	🟩	🟩	🟩	🟩
In-app unlock	🟩	🟩	🟩	🟩
Tap to unlock	🟩	🟩	🟩	🟩
Remote admin unlock	🟩	🟩	🟩	🟩
Scheduled unlock	🟩	🟩	🟩	🟩
Web links	🟩	🟩	🟩	🟩
Enforced 2FA	🟩	🟩	🟩	🟩
Badge printing	🟥	🟥	🟦	🟩
SAML based SSO	🟥	🟥	🟩	🟩
*SCIM**	🟥	🟥	🟩	🟩

*selected providers only

	Standard	Pro	Pro+	Enterprise
Compliance				
User audit	🟩	🟩	🟩	🟩
Video camera integration	🟩	🟩	🟩	🟩
Event retention	30 days	90 days	30/60/90 or indefinite	Standard or tailored
Exporting of events	🟩	🟩	🟩	🟩

	Standard	Pro	Pro+	Enterprise
Emergency				
Intrusion detection	🟦	🟦	🟩	🟩
Fire alarm compatibility	🟩	🟩	🟩	🟩
Burglary alarm compatibility	🟩	🟩	🟩	🟩
Door or user activity alerts	🟩	🟩	🟩	🟩
Place or door lockdown	🟩	🟩	🟩	🟩

🟩 ADD-ON INCLUDED   🟦 ADD-ON AVAILABLE   🟥 ADD-ON UNAVAILABLE

Talk to us
for a tailored quote